

NOVEL CORONAVIRUS (COVID-19)

novascotia.ca/coronavirus



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Please find included information on the novel coronavirus (COVID-19) as it relates to multi-unit residential buildings.

As the situation with the virus continues to evolve rapidly, it is important to be aware that shared spaces can present challenges. There are a few simple actions you can take to help keep staff and residents healthy while preventing the spread of respiratory illnesses, such as COVID-19, within your buildings.

Facility operators are encouraged to review cleaning protocols to ensure the frequency and methods used to clean/disinfect spaces are adequate. Among the things to consider:

- type of space and use (e.g. lobby, shared entertainment space, etc.)
- the number of people and frequency of use
- high-touch surfaces throughout building (e.g. elevator buttons, door handles, railings, etc.)

You'll find information sheets for building operators (business) and residents (individuals) attached. Other tips to help prevent the spread of viruses in your facility:

- encourage staff and residents to use good hand hygiene - post hand washing signs throughout building (included)
- make alcohol-based hand rub available throughout your facilities

A new virus such as the one that causes COVID-19 can create fear and anxiety among staff and residents. Good accurate information is the best way to alleviate concerns:

- listen and provide reassurance – it's normal to have questions
- get accurate information from reliable sources, such as www.novascotia.ca/coronavirus
- address questions and correct misinformation
- monitor for discrimination/bullying related to COVID-19
- maintain normal routines and programming as much as possible
- for help with mental health concerns, call 811 or the Mental Health Crisis Line toll-free at 1-888-429-8167

I hope you find this information helpful. Additional resources can be downloaded from our website: www.novascotia.ca/coronavirus

If you have further questions or need support, contact your local [Public Health office](#).