



Connecting to Municipal Services?

Look inside for more information

What you need to know



WATER SYSTEM

- Under the Provincial Regulatory and Appeals Board, it is not mandatory to connect to the municipal water system, connection to municipal water is voluntary.
- The cost, installation and maintenance of the private portion (see graphic to the right) to the municipal water system is the responsibility of the property owner.
- The Region of Queens Municipality's Water Utility will supply the water meter and the external water meter reading pad (touchpad) to connected customers. Meters, touchpads and curb stops are municipal property.



What you need to know



SEWER SYSTEM

- The cost, installation and maintenance of the private portion to the municipal sewer system is the responsibility of the property owner (see inside graphic).
- Property owners with a structure, such as a building, shop, store, office or dwelling, are required to connect to the municipal sewer if the structure on the property is within 30.5 meters of the municipal sewer line.
- If a property owner's address falls within or becomes part of an expanded serviced area and has an adequate on-site disposal system, they may apply for connection exemption.

Resources



Bylaw 11 - Regulation of Discharges to the Public Sewer System

<https://www.regionofqueens.com/~documents/route:/download/514/>



RQM Water Utility - Order, Rates and Regulations

<https://www.regionofqueens.com/~documents/route%3A/download/4217/>



faq

AM I ABLE TO CONNECT TO THE MUNICIPAL SEWER/WATER SYSTEM?

You can apply to connect to municipal sewer/water if you fall in the service area. Please contact the Department of Infrastructure to find out, at 902-354-7170, Option 1.

IS THERE A COST FOR THE METER?

No, meters are owned and supplied by the Utility, but if a meter is damaged due to customer neglect the customer will be charged for a new meter.

WHERE SHOULD I HAVE MY WATER METER INSTALLED?

The property owner must have the water meter installed in an acceptable location that is protected from damage and has easy access.

WILL YOU REIMBURSE ME FOR THE COSTS OF INSTALLATION?

No. All costs associated with the installation, connection and maintenance or repair of a structure's sewer/water connection in the private portion (see graphic below) is the sole responsibility of the property owner.

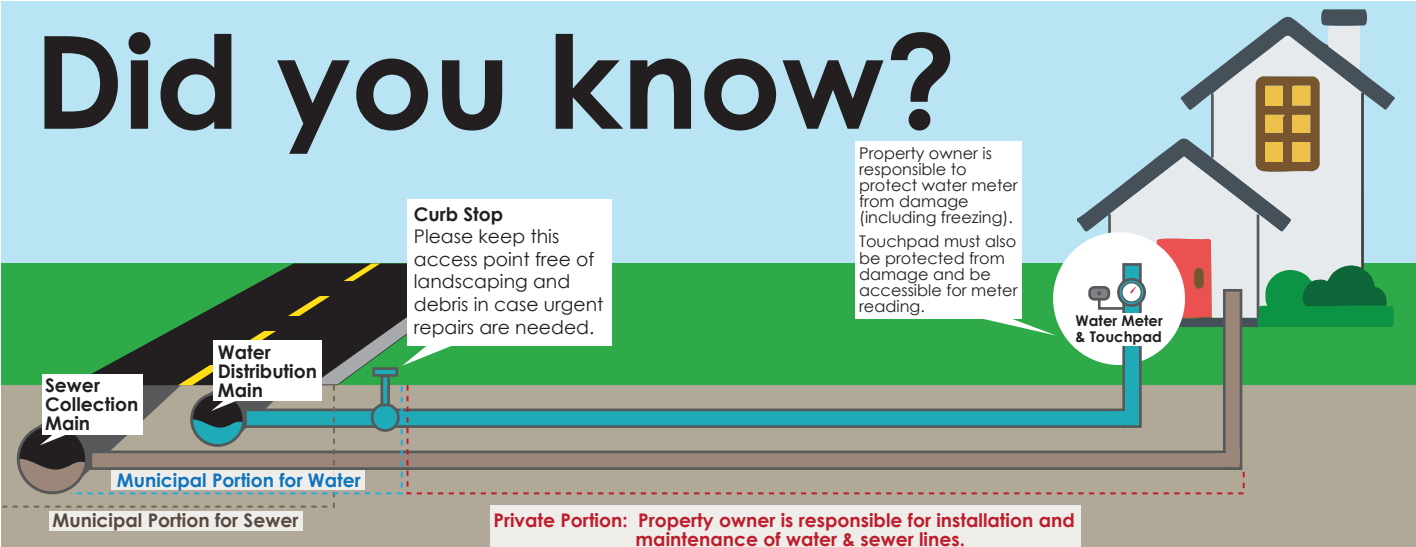
AM I ABLE TO CONNECT MY RV TO THE SEWER/WATER SYSTEM?

Mobile structures or vehicles with holding tanks cannot connect to the municipal sewer system unless the plumbing is replaced with standard plumbing fixtures, and is approved by the Engineer.

CAN I CONNECT THROUGH MY NEIGHBOUR'S PROPERTY OR MY PRIMARY STRUCTURE?

A landlocked property owner can apply to connect to the municipal sewer, but must provide a registered, certified utility easement across the other property to the satisfaction of the Engineer.

Did you know?





Fees and Charges

As of January 2026

Water Permit Application Fee....	\$60.00
Sewer Permit Application Fee....	\$60.00
Water & Sewer Permit Application Fee.....	\$120.00
Account Creation Fee.....	\$60.00
Sewer Service Charge.....	\$65.34*
per quarter, per equivalent unit (typical residential)	
Water Base Charge.....	\$40.69*
5/8" meter (typical residential)	
Water Consumption Fee.....	\$1.28
per cubic meter	

*subject to change based on actual property details, contact us for more information.

Contact



For more information on the permit process and fees for municipal water and sewer services please contact the Utility Clerk:

Region of Queens Municipality
249 White Point Road, Liverpool, NS B0T 1K0
902-354-3435 ext. 2227

For information on serviced areas for municipal water and sewer contact the RQM Department of Infrastructure at:

902-354-7170, Option 1
or email at utility@regionofqueens.com