



Region of Queens Municipality

Municipal Matters

Fall/Winter, November 2019

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... And Much More!

INVESTING IN INFRASTRUCTURE

Over \$70 million in capital upgrade investments throughout Queens County have been made by Region of Queens Municipality since amalgamation in 1996. Much has been accomplished in the past 23 years, with infrastructure investments to help to improve our environment, provide safe streets, sidewalks, and drinking water, as well as quality recreational facilities.

Significant projects were undertaken in the 2019 construction season affecting the sewage systems operated by the Municipality in Liverpool and Caledonia.

Early spring saw the Brooklyn Water and Sewer Project advance from Brooklyn Waterfront Park to Brooklyn Marina.



Upgrades began in June on the water and sewer system that serves the streets to the east of lower Waterloo Street. This project is the first year of a multi-year project which will see upgrades to complete the lower Waterloo

Street area. A key component of this project is to eliminate historic sewage outfalls from this area from the harbour and redirect sewage to the sewage treatment plant in Liverpool.

Upgrades to more current technology have begun at the Sewage Treatment Facility in Caledonia. In late October, a Supervisory Controls and Data Acquisition (SCADA) unit was installed, replacing the previous systems which were obsolete and outdated. Work will continue through to the end of the year on the system which services 110 customers in Caledonia. The SCADA system allows remote monitoring of the performance of systems.

Sourcing Provincial and Federal funding continues to be a priority for completing capital projects.

YOU'RE INVITED! SEE HOW MUNICIPAL INFRASTRUCTURE WORKS

Celebrate Municipal Awareness Week 2019 by touring some of Region of Queens' facilities & services.

November 18 - 22, 2019 is Municipal Awareness Week, an opportunity for residents to learn more about municipal operations and services provided by your Municipal government.

The Municipal Water Treatment Facility is an enlightening tour, showing the processes that the Municipal water supply In Liverpool and Brooklyn undergoes from the time it leaves Town Lake until it flows from your faucet as clean drinking water.

Region of Queens Municipality's Planning



and Development Department is a high technology department, responsible for many areas of progress in our community, from civic numbering to mapping, and more. Learn about the high tech world of municipal planning at an information session.

Everybody uses it, but few give much thought to what happens after flushing the toilet. Learn about how raw sewage is processed into clean water at a tour of

the Municipal Sewage Treatment Facility.

Schedule:

Municipal Water Treatment Facility
Mon., Nov. 18, 2:00 p.m. (please note: this tour is indoors, with some stairs)

Planning & Development Department,
Tues., Nov. 19, 2:00 p.m. (please note: there is a brief walk, approx. 200 metres)

Municipal Sewage Treatment Facility
Wed., Nov. 20, 2:00 p.m. (the bus tour will take place rain or shine)

Call 902-354-5741 to reserve your spot by Thursday, Nov. 14, 2019. Please note, those wishing to take part in a tour must sign up in advance. We look forward to showing you the interesting and technological aspects of your Municipal Infrastructure.

Learn more about services and programs offered by your Municipality on our website www.regionofqueens.com



Message from the Mayor

Council is continuing our priority of investing in Queens County; we are proud to say that significant investments have been made or are planned in capital water and sewer infrastructure and community organizations in many geographical areas of Queens throughout this fiscal year.

As your elected officials, we have been listening to you. Our decisions and priorities are influenced by your needs and insights. Considerable public engagement has been taking place on a number of priorities. We appreciate the very good attendance and participation at all the public meetings we have held this year. From working with stakeholders and the general public on the Liverpool Waterfront Development Plan, to forming a Physical Activity Strategy Rewrite Committee with seven representatives from throughout Queens and subsequent public meetings held on recreation. Additionally, numerous public meetings and stakeholder engagements were held for the Municipal Planning Strategy/Land Use Bylaw Review, as well as the Queens Branding Project public meetings and citizen surveys to help

define what makes Queens County so special. Residents came forward, voiced ideas and opinions, and offered information about opportunities and challenges. Those contributions are appreciated and will help shape the direction of those projects.

Queens has seen considerable growth over the past year. Mersey Seafoods continues to amaze residents with its changes to the waterfront, accommodations are being constructed, Aqualitas at the former Bowater site has reached 80 employees, and storefronts on Main Street are being filled. The Business Facade Program received significant uptake throughout Queens. Promotions across Canada have resulted in over 80 new families moving to Queens.

In an effort to connect with residents and enable you to see your government at work, we have held evening council meetings once every three months in communities throughout Queens. It has been a very positive initiative, with great attendance and participation at each of the meetings held. We are happy to represent you, and it continues to be our privilege to serve you.

David Dagley, Mayor

Phone: 902-354-3453

Email: dbdagley@regionofqueens.com

COUNCIL MEETING SCHEDULE

Region of Queens Municipality's Council meets at 9 a.m. on the 2nd and 4th Tuesdays monthly in Council Chamber, Administration Building, 249 White Point Road, Liverpool, NS. The public is welcome.

There are four evening Council meetings yearly - the next is **January 14, 2020 at 7 p.m. at Milton Memorial Hall, Milton**. The other evening meetings were held April 9, 2019 at West Queens Recreation Centre, Port Mouton; July 9, 2019 at Masonic Hall, Caledonia; and October 8, 2019 at Mill Village Fire Hall, Mill Village.

Meeting agendas, minutes, and audio recordings are available online: www.regionofqueens.com/council-governance/council-agenda-minutes-audio.

Contact information for each Councillor is posted online: www.regionofqueens.com/council-governance/council-mayor-for-cg.

BUDGET PRIORITIES, COMMUNITY INVESTMENTS

Meet the community organizations, service providers and Municipal departments that are funded, and learn about the strategic and priority areas of the municipal budget. An afternoon and an evening open house will be held at Milton Community Association on Wednesday, January 15, 2020, from 2:00 - 3:30 p.m., and 6:00 - 7:30 p.m. The public is invited to attend and learn about some of the projects that have been the result of Municipal grants and funding support, as well as local services, infrastructure, programs, and more that are funded in the Region of Queens Municipality's annual operating budget. It's a great opportunity to speak with community groups, protective services like police and fire services, as well as Municipal services. All are welcome to attend the session.

Councillor Contact Information

Councillor Kevin Muise , Dist. 1:	902-683-2207
Deputy Mayor Heather Kelly , Dist. 2:	902-350-3663
Councillor Brian Fralic , Dist. 3:	902-350-0870
Councillor Susan MacLeod , Dist. 4:	902-354-4280, 350-0334 C
Councillor Jack Fancy , Dist. 5:	902-354-7216, 350-3905 C
Councillor Raymond Fiske , Dist. 6:	902-685-2990
Councillor Gil Johnson , Dist. 7:	902-521-4235

CAN YOU DO IT? SURE YOU CAN!

Region of Queens has recently launched the "Sure You Can" program, where you will get rewarded for being active. If residents want to participate, just get out and get active by walking, biking, running, skating, or taking an exercise class - you never know when one of our spotters will find you and reward you with some nifty swag. Think you can do it? We say "Sure You Can!"

EMO EMERGENCY UPDATES

For updates on developing or potential emergency situations in Queens, check the EMO tab online www.regionofqueens.com, or look under "Latest News" on the front page. Also, when an emergency develops, we will have EMO related posts on our Facebook and Twitter pages. We will also update on local radio stations (CKBW 94.5 FM, CJLS 100.7 FM, and QCCR 99.3 FM) to alert of situations increasing in severity. If the nature of the emergency warrants it, door to door communications could be enabled. Are you prepared? Important safety tips for emergency preparedness are listed under the EMO tab on Region of Queens' website www.queens.ca.

WHAT DOES QUEENS COUNTY MEAN TO YOU?

The Queens County branding project is well underway! After a summer of public consultations in four locations around the County, a booth at Privateer Days, an online survey, and a mobile survey box, the data has been analyzed and the creative process is happening now.

In their research, m5 discovered that awareness and understanding of Queens County is low in Nova Scotia. In a provincial phone survey of 400 Nova Scotians, about 59% didn't know anything about Queens County. We have to change this! Increasing knowledge and awareness of Queens County is critical to attracting new residents, businesses and visitors.

The majority of survey respondents believed that it is extremely important to attract new residents, businesses and visitors. The local public engagement sessions and survey results indicated that to do this we need to be more welcoming, accepting, friendly and open/open-minded.



Photo: Jane Barker

There was general agreement that Queens County's strongest assets are its natural beauty, friendly people and opportunity. We can expect that our new brand will reflect our beautiful beaches, rivers and lakes; our friendly, welcoming people; and our sense of community. It will also reflect how

we want people to think of Queens County – a place where people want to forge their own path, a place that offers a chance to live, work and play in a natural paradise.

The fun part is happening now as m5 gets creative and pulls all the research and public input together to create a beautiful new brand that reflects what Queens County is and what it aspires to be. Stay tuned for a presentation at the November 12th Council meeting where the m5 team will present and explore a few creative options before moving forward to finalize the new brand for Queens County.

WHEN WILL MY ROAD BE PLOWED?

This is a question that we hear often as the snow and ice of winter develops. Region of Queens Municipality's Works Department maintains the roads and sidewalks located within Liverpool; all other public roads are plowed and maintained by Nova Scotia Transportation & Infrastructure Renewal (TIR) in accordance with their service standards.

For information, call 511, or check the TIR snow plow tracker website <http://novascotia.ca/tran/winter/>

Service requests can be made by calling TIR's Operations Contact Centre (OCC) line. These calls are logged and tracked. The TIR OCC number is

1-844-696-7737

PHYSICAL ACTIVITY STRATEGY REWRITE

Five public sessions were held in various communities throughout Queens in October, which provided valuable feedback as we move forward with this project. The current Physical Activity Strategy is 10 years old, and requires updating to reflect the current needs of our communities.

Some of the recurring themes that came up in the public sessions included developing schools as hubs of physical activity; supporting existing recreational facilities; developing new recreational facilities, such as



Frank Gallant, Peak Experiences Consulting, in action at the North Queens session.

trails, in communities in Queens; supporting the work of volunteers; increased promotion of existing opportunities; more partnerships; and encouraging social connectivity. The Steering Committee struck to help with this project will meet again in early November, and a presentation will be made to Council in December prior to the Strategy being finalized. The Region thanks volunteers Celeste Johnston, Mya Uhlman, Lindsey Reinhart, Hubert Rodden, Taryn Jollimore, Tara Smith, and Stacey Thorburn, and appreciates their valuable contributions to this initiative.

MUNICIPAL TAX SALES

Watch for our upcoming 2020 tax sales to be held in March, August and November, and advertised on our website 45 days prior to those sales. Dates, properties to be auctioned, and terms of sale will be posted on Region of Queens website, as well as on Facebook and Twitter.

STARTING A BUSINESS?

Contact Region of Queens Municipality's Economic Development staff for information which may help to make taking that big step easier. **For assistance, call 902-354-5741** and speak to Jenny Rockett, Director of Economic Development or Richard Lane, Community Economic Development Coordinator.

WATER & SEWER EMERGENCY PAGER

In case of a water or sewer emergency on the Municipal system, please call the after hours emergency pager

1-902-354-4749

WINTER PARKING AND SNOW REMOVAL

Motorists are reminded that following a snowfall, there are winter parking restrictions under Section 139 of the Motor Vehicle Act. It states that vehicles may not park or interfere in any way with snow removal or sanding/salting, and that those who do, may be towed at the owners expense.

When removing snow from your property, remember that snow shall not be shoveled or plowed onto streets or sidewalks (place it elsewhere on the property it was removed



from, or haul it away and dump in an appropriate location), as per Section 318 of the Municipal Government Act, Province of NS.

Questions? Call Region of Queens Municipality's Bylaw Enforcement at (902) 354-3455 or Region of Queens Traffic Authority at (902) 354-5721.

ENSURING SENIORS ARE SAFE

Whether it is a community presentation, a personal visit or phone check in, Queens County Senior Safety Association works to give seniors in Queens a sense of personal and household safety, protection from fraud, and a connection to services and programs available to them.

Working closely with Queens' RCMP Detachment, the Senior Safety Coordinator is a key connect in seniors' lives to help ensure their ongoing independence, well being and safety in their homes and communities.



Region of Queens Municipality is proud to support Queens Senior Safety Association with a grant of \$5,000, joining with key funders NS Dept. of Seniors.

Provided free of charge to all aged 55+ in Queens County, seniors wanting more information should contact Shelley Walker, Queens County Senior Safety Coordinator, Office: 902-354-5721, Cell: 902-350-0231.

GET YOUR BILL SOONER

Sign up for ePost at epost.ca



When you receive your bill, you can pay in person (Cash, Cheque, Debit), Mail (Cheque), Canadian Banks, or Online. For online banking, use your 6 digit "customer number" starting with a 6 and add four zeros at the beginning or end, as your bank requires. (ie. 0000666666, or 6666660000) Following are the banks RQM is registered with, and what we are listed as:

CIBC - Region of Queens Mun. Tax

SCOTIA - Queens (Region) Taxes

RBC - Queens (Municipality)(Taxes) (NS)

TDCT - Queens (Municipality of) Taxes

BMO - Region of Queens Municipality –Tax

The Finance Department is always looking for convenient methods to receive payment; please watch our website for upcoming options.

CIVIC NUMBERING

Your civic address is the number assigned by the Municipality to the main building or structure on your property. Having one is extremely important for accessing emergency services, as a civic number allows the police, fire department or ambulances to find you quickly and efficiently. This number is also useful for everyday services like courier deliveries, as well as utility providers, such as Nova Scotia Power, cable and telephone.



Roads within the Region are broken down into measured intervals and civic numbers are determined by where a driveway intersects with the road. Those wishing to apply for a civic number need to fill out an application form. For more information, you can refer to Bylaw #19: Civic Addressing, or call our Planning & Development Technician at 902-3654-3455 or by email: cvanbuskirk@regionofqueens.com.

RECYCLING – WHERE DOES IT GO?

THERE'S AN APP FOR THAT!



Have you ever wondered "What? Where? When?" when it comes to recycling? The R6RECYCLES app is now available on Region of Queens' website, and for download for Android and Apple devices. Search "R6RECYCLES" to download and install this app to your smart phone or tablet. Receive reminders even if you don't have a smartphone or computer! Ask us how at 902-354-3455.

Take the guesswork out of recycling. Never miss a collection day. With this app you can get notifications about your next collection, special collection days, find information about future collections and also included is a "where does it go?" feature.

WELCOME TO QUEENS ... WE'RE GLAD YOU'RE HERE!

Are you a new resident of Queens County? We'd be happy to meet you, give you a warm Queens County welcome, and provide you with a some useful information to help you while you acclimatize to your new community. To request a Welcome to Queens package for yourself or a newcomer in your neighbourhood, contact Heather Cook, Communications & Engagement Coordinator, hcook@regionofqueens.com, or phone: 902-354-5741



Region of Queens Municipality

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